

Helping people find work and Building Community Resilience

Cardiff Council





Consultations on a new approach to:

1. Helping people find work and
2. Building Community Resilience

The Welsh Government's approach to tackling poverty is changing. As part of these changes the Communities First Programme will cease and the Council will have some funding focussed on helping people into work.

There will also be some funding to help local people get involved in their community.

As this funding will be significantly less than before we need to take a new approach to providing services.

We are keen to gather views on how Cardiff should respond to these changes.

1. Employment Support Services - Helping People finding Work

In Cardiff there are over 40 different schemes with different qualifying criteria that help people back to work. Sometimes having so many schemes can be confusing and make it harder for people to find the right service for them.



Currently some people can't get the services they need for example because of where they live or just because of their age. There is a need for a more joined up approach to services, with help available across the city for all who need it.

Q1 With less funding available and the requirement for a more joined up approach, the Council is proposing to directly provide and coordinate employment services across the city.

The service will be available to everyone who needs it.

The new services would be delivered through our network of Community Hubs and from other community buildings.

Do you agree with this proposal?

Yes No Don't know

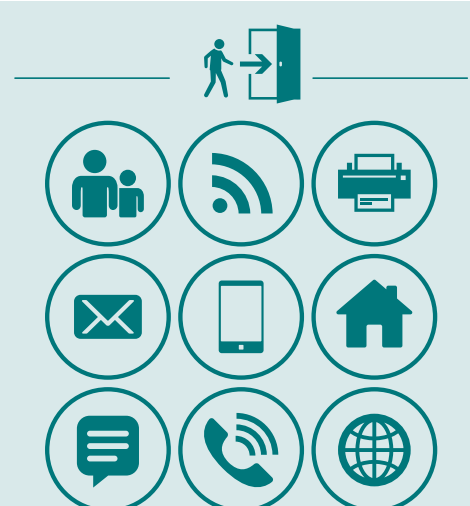
Q1a If no please tell us why

Q2 We think that a simple gateway is required to direct people to the services they need to help them back to work. Do you agree this would help?

Yes No Don't know

Q2a What do you think should be part of this gateway?

- Telephone helpline
- A website providing information on the support available
- Mobile Apps
- Social Media (Facebook/Twitter)
- Webchat
- Face to face contact
- Locally available Job Clubs
- Job Fairs
- Local recruitment drives/events
- Outreach by community organisations



Q3 What kind of employment support do you think is needed to help people into work and which ones would you use? (tick all that apply)

	What kind of support do you think is needed to help people into work?	Which would you be interested in using yourself
Local Job Clubs e.g. CV writing/job applications/job search	<input type="checkbox"/>	<input type="checkbox"/>
Career advice	<input type="checkbox"/>	<input type="checkbox"/>
Short training courses e.g. first aid at work /manual handling/food safety	<input type="checkbox"/>	<input type="checkbox"/>
Vocational training opportunities e.g. retail/teaching assistants/social or child care/construction/hospitality	<input type="checkbox"/>	<input type="checkbox"/>
Training delivered locally	<input type="checkbox"/>	<input type="checkbox"/>
Work Experience/Placements	<input type="checkbox"/>	<input type="checkbox"/>
Volunteering Opportunities	<input type="checkbox"/>	<input type="checkbox"/>
Apprenticeship Opportunities	<input type="checkbox"/>	<input type="checkbox"/>
Guaranteed Interview schemes	<input type="checkbox"/>	<input type="checkbox"/>
Help to get a better job	<input type="checkbox"/>	<input type="checkbox"/>
Support to move on from zero hour contracts	<input type="checkbox"/>	<input type="checkbox"/>
Help to set up your own business or Social Enterprise	<input type="checkbox"/>	<input type="checkbox"/>
Help with costs for travel for training and interviews	<input type="checkbox"/>	<input type="checkbox"/>
Help with costs for childcare whilst training or attending interviews	<input type="checkbox"/>	<input type="checkbox"/>
One to one intensive mentoring support	<input type="checkbox"/>	<input type="checkbox"/>
Help to get online	<input type="checkbox"/>	<input type="checkbox"/>
Specialist Money Advice e.g. benefit/debt/budgeting skills	<input type="checkbox"/>	<input type="checkbox"/>
Help with learning English as a second language	<input type="checkbox"/>	<input type="checkbox"/>
Help with reading and writing skills	<input type="checkbox"/>	<input type="checkbox"/>
Confidence building courses or activities	<input type="checkbox"/>	<input type="checkbox"/>
Mental Health and Wellbeing support	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us if there is anything else:

Q4 Do you think it is important that community organisations continue to provide some employment related services?

Yes No Don't know

If yes, which services are best provided by local community organisations?

2. Building Community Resilience

Responses from this survey will help us to create more opportunities for local people to be involved in their community and have a say in the things that matter most to them.

The Welsh Government has announced that funding for Communities First will end by March next year. If you have been involved in the programme we are interested in hearing your views about Communities First and how this closure will impact on you and your community.

Q5 Are you aware of the Communities First Programme?

Yes No (Go to Q12)

Q6 Have you ever taken part in a Communities First Project or Activity?

Yes No (Go to Q12)

Q7 Could you tell us which Communities First area you received support from?

- ACE - Ely, Caerau, Fairwater & Pentreban
- BRG - Butetown, Riverside and Grangetown
- ECLP - Llanrumney, Rumney, St Mellons, Trowbridge, Pentwyn & Llanedeyrn
- STAR - Splott, Tremorfa, Adamsdown, Pengam Green, Plasnewydd
- Don't know

Q8 Your involvement... (tick all that apply)

	Which Communities First projects or activities have you been involved in?	Which of the projects or activities were of most value to you?
Help/advice on a healthier lifestyle – e.g. cooking skills or physical activities	<input type="checkbox"/>	<input type="checkbox"/>
Mental Health and Wellbeing projects	<input type="checkbox"/>	<input type="checkbox"/>
Social prescribing projects	<input type="checkbox"/>	<input type="checkbox"/>
Help with a crisis e.g. food bank/fuel/clothes	<input type="checkbox"/>	<input type="checkbox"/>
Help with benefit/debt/budgeting skills	<input type="checkbox"/>	<input type="checkbox"/>
Digital skills	<input type="checkbox"/>	<input type="checkbox"/>
Training or Community Learning	<input type="checkbox"/>	<input type="checkbox"/>
Parenting/Family Support	<input type="checkbox"/>	<input type="checkbox"/>
School based activities	<input type="checkbox"/>	<input type="checkbox"/>
Children and young people activities	<input type="checkbox"/>	<input type="checkbox"/>
Support to gain a job or a qualification	<input type="checkbox"/>	<input type="checkbox"/>
Volunteering opportunities /Timecredits	<input type="checkbox"/>	<input type="checkbox"/>
Support for my community group	<input type="checkbox"/>	<input type="checkbox"/>
Support to apply for funding	<input type="checkbox"/>	<input type="checkbox"/>
If other please specify	<input type="checkbox"/>	<input type="checkbox"/>

Q9 Could you tell us why this project or activity has been important to you?

Q10 Could anything have been done better?

Yes No Don't know

Q10a If 'yes' please explain?

Q11 Do you think there will be any gaps once Communities First closes?

Yes No Don't know

Q11a If 'yes' please tell us what you think those gaps will be and any ideas on how those gaps could be filled.

We are interested to hear how you would like to get involved in local activities and projects and how you could influence and shape the community you live in.

Q12 Do you think that you have a say in decisions that affect you and your local community?

Yes No Sometimes

Q13 Listed below are a number of ways that you could have a say in the decisions that affect your community.

	How do you get involved currently?	How would you like to be involved in the future?
Kept informed via emails newsletters/articles	<input type="checkbox"/>	<input type="checkbox"/>
Getting involved through Social Media – e.g Facebook/Twitter	<input type="checkbox"/>	<input type="checkbox"/>
Take part in surveys and questionnaires	<input type="checkbox"/>	<input type="checkbox"/>
Attending community events and fun days where I can get information about plans for my local area and get involved in community projects and activities.	<input type="checkbox"/>	<input type="checkbox"/>
Attend community workshops where I can give my views and help shape local services	<input type="checkbox"/>	<input type="checkbox"/>
Be a member of a formal panel/forum (that help to shape service delivery e.g. citizens panels/health and social care)	<input type="checkbox"/>	<input type="checkbox"/>
Be a school governor	<input type="checkbox"/>	<input type="checkbox"/>
Take part in formal campaigning for change	<input type="checkbox"/>	<input type="checkbox"/>
Be a member of a Voluntary Council such as Cardiff Third Sector Council (C3SC)	<input type="checkbox"/>	<input type="checkbox"/>

If other please specify:

Q13a Listed below are a number of ways you could be involved in your local community.
(tick all that apply)

	How do you get involved currently?	How would you like to be involved in the future?
Community Volunteering e.g. litter picking/community gardening	<input type="checkbox"/>	<input type="checkbox"/>
Helping others in my neighbourhood e.g. shopping or visiting elderly or vulnerable people	<input type="checkbox"/>	<input type="checkbox"/>
Formal volunteering for an organisation or public services such as in a Hub or in a Hospital	<input type="checkbox"/>	<input type="checkbox"/>
Member of a community group delivering a project or activity in my community	<input type="checkbox"/>	<input type="checkbox"/>
Member of a social support group with similar interests e.g. lunch club, gardening club or mother and toddler group	<input type="checkbox"/>	<input type="checkbox"/>
Fundraising for local causes	<input type="checkbox"/>	<input type="checkbox"/>
Neighbourhood Watch	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us if there is any other way you would like to get involved

Q14 Are there any further comments that you would like to make?

If you would like further information please provide your contact details

I would like help with getting back to work

I would be interested in shaping services and influencing decisions

I would be interested in Volunteering Opportunities in my local community

Name:

Email:

Address (if no email):

ABOUT YOU

Any data supplied by you on this form will be processed in accordance with Data Protection Act requirements and by supplying it you consent to the Cardiff Council processing the data for the purpose for which it is supplied. All personal information provided will be treated in the strictest confidence and will only be used by the Cardiff Council or disclosed to others for a purpose permitted by law.

Q15 What is your postcode:

Q16 Are you...

Female Male Other Prefer not to say

If 'other please specify

Q17 What was your age on your last birthday?

Under 16 25-34 45-54 65-74
16-24 35-44 55-64 75+

Q18 Which of the following best describes what you are doing at present? (Tick one box only)

Working full time (30+ hours per week) Permanently sick or disabled person
Working part time (less than 30 hours per week) Wholly retired from work
On a government training scheme Looking after home
In full time education Caring for a child or adult
Unemployed - Registered Job Seeker Unemployed - Unregistered but seeking work
On a zero hour contract Other

If 'Other', please specify

Q19 Do you identify as a disabled person?

Yes No Prefer not to say

Q20 Please tick any of the following that apply to you:

Deaf/Deafened/ Hard of hearing Mobility impairment
Mental health difficulties Long-standing illness or health condition
Learning impairment/difficulties (e.g. cancer, HIV, diabetes, or asthma)
Visual impairment Prefer not to say
Wheelchair user Other

If 'Other', please specify

Q21 What is your Ethnic group?

White - Welsh/English/Scottish/Northern Irish/British

White - Irish

White - Gypsy or Irish Traveller

White - Any other white background (please specify)

Mixed/Multiple Ethnic Groups - White and Black Caribbean

Mixed/Multiple Ethnic Groups - White and Black African

Mixed/Multiple Ethnic Groups - White & Asian

Mixed/Multiple Ethnic Groups - Any other (please specify)

Asian/Asian British - Chinese

Asian/Asian British - Pakistani

Asian/Asian British - Bangladeshi

Asian/Asian British - Indian

Asian/Asian British - Any other (please specify)

Black/African/Caribbean/Black British - African

Black/African/Caribbean/Black British - Caribbean

Black/African/Caribbean/Black British - Any other (please specify)

Arab

Any other ethnic group (please specify)

Prefer not to say

Thank you for your time. Drop off at local hub or you can use the Freepost address below:

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Room 401
County Hall
CF10 4UW

